



Protection Plan

Adaptation of October 20th, 2020

On the basis of the principles laid down by the Swiss Confederation, the International Museum of the Reformation follows the guidelines of the Association of Swiss Museums (ASM) concerning the overall protection of visitors and staff in the context of its museum activities.

Information

- Since its reopening on Tuesday, May 12, 2020, the visiting hours of the MIR remain unchanged: Tuesday to Sunday from 10 am to 5 pm.
- Wearing a mask is mandatory inside the Museum. Public guided tours are limited to a maximum of 20 people; the MIR provides an earphone system to allow participants to enjoy the visit while keeping their distance.
- The public is informed on the MIR website and on site of all the measures taken and the behaviour expected when visiting the Museum.

Taking of coordinates

- In response to the latest recommendations published by the FOPH, the MIR will collect the contact details of all visitors (individuals or groups). This data is not used for any purpose other than possible traceability operations; it is kept for 14 days following the event or visit to the MIR and then, after this period, is immediately destroyed.

Hygiene

- The MIR provides a hand-washing station at the entrance to the exhibition halls as well as sinks equipped with soap and disposable paper in the toilets; it also ensures regular disinfection of the toilets and potential contact areas (door handles, handrails, reception desk, payment machines, etc.).

- Reception counter and boutique
 - Anything that lends itself to manipulation is removed from distribution (brochures, plans, consultation documents, etc.). Some single-use documents may be given to visitors.
 - Access to items in the store is limited.
 - Contactless payment traffic is preferred.
- Showrooms
 - The room documents are removed.
 - The consultation iPads are accessible and regularly disinfected. No other interactive devices requiring visitor action (games or mock-ups) are available.

Social distancing

- A marking on the ground indicating the distances to be respected is drawn (inner courtyard, reception, changing rooms and corridors).
- Reception counter and cash desk: Plexiglass screens separate visitors from reception staff.

Audioguides and earpieces

- Each audioguide given to a visitor who asks for it is first disinfected in front of his eyes, then again after use.
- The headset systems provided for guided tours are also systematically disinfected.

Museum Staff

- The Museum's staff is present at the reception desk and in the rooms of the Museum to handle commercial procedures, transmit information and ensure comfort and compliance with security rules.

Geneva, October 20th, 2020